



Country Walk Cluster Association, PO Box 1592, Herndon, VA. 20172-1592

## **Country Walk Cluster Association Information for New Renters**

*Prepared for:*

<b>Name:</b>	
<b>Address:</b>	
<b>Parking Space Number:</b>	
<b>Mail Box Number:</b>	

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*Attachment:*  
Country Walk Cluster Association Bylaws

## Introduction

*Welcome to your new home in Country Walk!* We hope you find the information in this packet helpful. Please feel free to participate in making our neighborhood a nice place to live; be sure to take advantage of all the amenities that Reston has to offer; and feel free to contact your owner or any one of your Country Walk Cluster Association board members if you have any questions.

## Board of Directors

The members of the present Board of Directors for the Country Walk Cluster Association are given below. Please feel free to contact any of us with any questions that you may have about our community.

**President:** Melissa Utzinger  
1659 Sierra Woods Drive  
Reston, VA 20194  
Phone: (703) 435-7123  
[mel\\_utz@yahoo.com](mailto:mel_utz@yahoo.com)

**Vice President, Secretary:** Amelia Logan  
1630 Sierra Woods Drive  
Reston, VA 20194  
(703) 707-0173  
[amelialogan@aol.com](mailto:amelialogan@aol.com)

**Vice President, Treasurer:** Jitin Singhal  
1608 Sierra Woods Drive  
Reston, VA 20194  
(703) 435-5936  
[jitinsinghal@hotmail.com](mailto:jitinsinghal@hotmail.com)

**Vice President:** Rhonda Stiver  
1665 Sierra Woods Court  
Reston, VA 20194  
(703) 925-0598  
[irisgirl1@cox.net](mailto:irisgirl1@cox.net)

**Vice President:** Open

Note that the board of directors is an elected body that acts as a project management team with decision and signature authority for the neighborhood. If an issue concerns you or your homeowner, we would encourage you to participate in the neighborhood committee that addresses that issue.

## **Emergency Information**

In case of emergency, dial 911.

### ***Police***

Fairfax County Police Department  
Reston District Station  
12000 Bowman Towne Drive  
Reston, VA 20190-3307

Phone: (703) 478-0904  
Information: (703) 691-2131  
Emergency: 911

### ***Fire and Rescue***

Fire and rescue services are shared among Herndon, Reston and Great Falls.

### ***Local Hospitals***

Our local emergency centers are:

#### **INOVA Emergency Care Center**

Baron Cameron Avenue & Fountain Drive  
(703) 471-0175

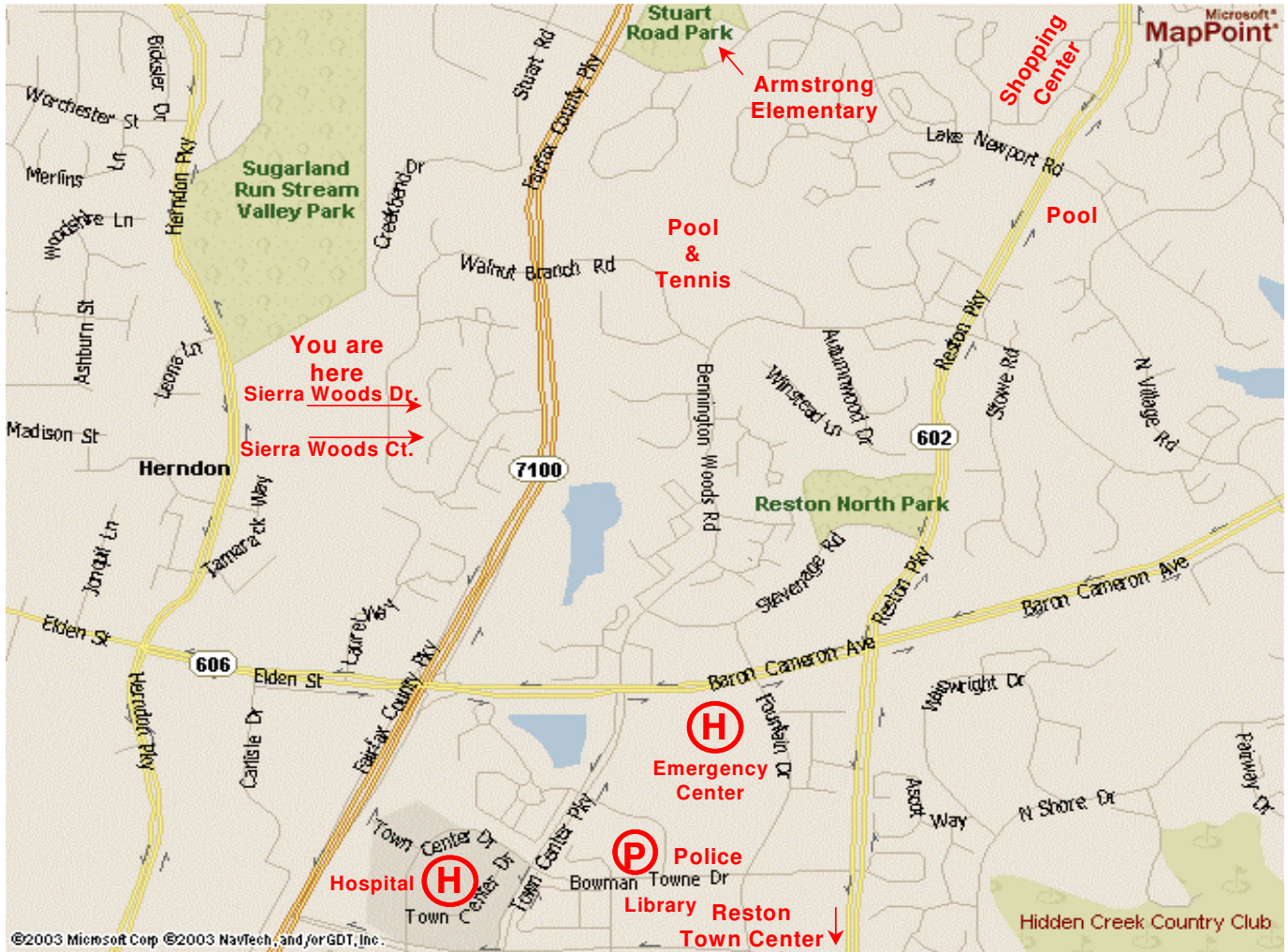
#### **Reston Hospital**

Town Center Parkway & Bowman Towne Drive  
1850 Town Center Parkway  
(703) 689-9000

A map is given below. It contains the locations of the following:

- Reston Hospital and INOVA Emergency Care Center
- Fairfax County Police Station
- Armstrong Elementary School
  - This is where we usually hold our annual meeting,
  - And our voting facility for national and local elections.
- Two pools and one set of tennis courts – a few of the many in Reston.
- North Point Shopping Center
  - Giant Food Store
  - Blockbuster Video
  - Etc.
- Reston Town Center
  - Shopping
  - Movies
  - Restaurants

For clarity, not everything is shown; but hopefully this will help get you started.



Map of Local Area

## Trash & Recycling Collection

American Disposal Services (ADS) is our trash & recycling company. The following is a schedule of their pickup days for our neighborhood:

**Trash:** Tuesday & Friday

**Recycling:** Friday

**Yard Debris:** Friday

**Bulk Items:** Friday (must call for appointment)

### *Trash Guidelines*

Trash is to be household waste only. **No** construction or remodeling waste. **No** Household Hazardous Waste (paint, pesticides, oil, gas, antifreeze, corrosive chemicals, ammunition, etc.).

For more information on Household Hazardous Waste contact the Fairfax County Office of Solid Waste at (703) 324-5068.

Please have all items at the curb by 6:00 AM on the day of pickup but not before 6:00 PM the day before. *We would like to avoid having trash containers left out for several days because it detracts from the cleanliness of the neighborhood. So, please try to retrieve your trash containers and recycling bins promptly.*

### *Trash Containers & Recycle Bins*

Residents must either provide their own covered trash container and recycle bin or order one from ADS. This is to avoid the mess that birds and stray animals make by tearing into trash if it is left unprotected. The ADS container from the previous homeowner should transfer with the home. If not, either the new homeowners must supply their own, or they can request one from ADS. However, ADS may charge \$10 for a recycle bin and \$75 for a trash tote if one was already supplied for that address.

### *Recycling Items*

Acceptable recycling items include newspapers, magazines (bundled, in paper bags, or in a separate recycling container – **not in plastic bags**); glass food & beverage containers; aluminum & steel cans; #1 & #2 plastic bottles and jugs.

Not acceptable: Plastic bags; plastic containers used for insecticides, herbicides, petroleum products, or automotive fluids.

### *Yard Debris Guidelines*

For yard debris, leaves should be bagged; brush and limbs should be bagged or tied in bundles less than 6 inches in diameter and 4 feet in length; otherwise, they will not be picked up.

***Bulk Items***

Bulk items (e.g., appliances, furniture, and other large items) will be picked up on Fridays by appointment. Any resident putting bulk items curbside for collection must *call ADS Customer Service at least 24 hours in advance* to schedule an appointment. The number is (703) 368-0500.

***Holidays***

American Disposal Services does not operate on Thanksgiving, Christmas or New Years Day. Also, Fairfax County may not allow Waste Disposal vehicles on icy roadways. In any of these cases, our trash and/or recycling will be collected on the next scheduled collection day.

***ADS Contact Information***

Please contact ADS Customer Service at (703) 368-0500 if you have questions or to schedule a bulk item pickup.

**Utilities**

This section contains information regarding our local utilities. These services are billed to homeowners directly.

***Telephone***

Verizon provides local telephone services. To set up a new account, call (703) 954-6222.

***Electricity***

Dominion Power provides electricity. To set up a new account, call (888) 667-3000.

***Water***

Fairfax County Water Authority provides water. To set up an account, call (703) 698-5800.

***Cable Television***

Cox Communications provides cable television. To set up a new account, call (703) 378-8422.

**Parking**

Each townhouse within Country Walk is assigned two (2) parking spaces. The numbered space that corresponds to your home is noted on the cover page of this document. Unfortunately, there are only three (3) visitor spaces within Country Walk. Our bylaws state that these spaces are reserved for visitors only, not residents; and any vehicle parked in a visitor spot for more than 48 continuous hours will be subject to towing. For other parking restrictions within Country Walk, please see the bylaws, speak to your homeowner, or contact a board member. Note that additional parking for visitors and residents is available on Walnut Branch Road. Double parking is prohibited since it restricts the access of emergency vehicles. Double-parked vehicles are subject to towing without notice. Note: Road Runner performs periodic patrols through the neighborhood to scan for parking violations.

If towed, the affected party should call **Road Runner Towing at (703) 450-7555** or the police non-emergency line at (703) 691-2131. Currently, Road Runner charges \$100 to retrieve

vehicles from their impound lot (and an additional \$20 if retrieved after hours). This payment is strictly for Road Runner's services and is between the towed party and Road Runner.

### **Pool & Tennis Passes**

To take advantage of some of Reston's amenities, Pool and Tennis passes are available from Reston Association for a small fee. Any resident (i.e., homeowner or renter) is welcome to use these facilities. Proof of residency (like driver's license with your Reston address) is required.

### **Pets**

All dogs and cats on Country Walk property must be under leash control of the owner or other responsible person. All state, county, and municipal laws governing animal control in the community of Reston remain in effect on Country Walk property.

Pet owners are responsible for cleaning up after their pets, which includes the prompt removal of animal waste. Remember: children play in our common areas and all of us walk through the common areas. The Fairfax County fine for not adhering to this policy is quite significant.

The feeding of stray dogs or cats that come through the neighborhood is prohibited. This is due to the difficulty in controlling the behavior and health of stray animals, both of which can have a detrimental impact on the community.

### **Cluster Email List**

Please feel free to join our cluster email list. This is a great way to stay in touch with what's happening in our community. To sign up, please send an email to:

[countrywalk-subscribe@yahogroups.com](mailto:countrywalk-subscribe@yahogroups.com)

You can unsubscribe at any time. Unfortunately, renters are not eligible to vote on referenda regarding the community.

### **Cluster Website**

Our community website is [www.CountryWalkCluster.com](http://www.CountryWalkCluster.com). The website is a resource which contains information on monthly meetings, ongoing activities, trash policy, parking policy, cluster contact information, useful documentation, etc.

### **Conclusion**

Once again, *Welcome to your new home in Country Walk!* Please keep this packet for future reference and feel free to contact any one of your board members if you have any questions.

## **Attachment**

Country Walk Cluster Association Bylaws